

Subex Telecom Fraud Alerts

October-December 2012

11 fraudsters arrested for Euro 10 million SIM BOX fraud

Serbian police arrested 11 people for causing a loss of Euro 10 million to national telecommunications operators via SIM BOX fraud. SIM boxes are used to disguise international calls as local calls. The fraudsters used VoIP on unregistered prepaid SIM cards of local mobile providers to disguise calls from foreign networks to Serbia as domestic calls and in the process siphoned a lot of money.

During the arrest, the police seized 28000 sim cards that were used for SIM BOX fraud.

Operators should note that SIM BOX fraud is on the rise and must be curtailed immediately.

**Source: telecompaper, October 2012*

Middle Eastern Telecom Operator proactively prevents Wangiri

A Middle Eastern telecom operator is proactively blocking suspect international numbers and educating customers in an effort to reduce the inconvenience of unwanted “spam” calls and SMS from foreign countries.

Over the past several weeks, the operator received complaints from customers regarding receiving irritating and disturbing calls from random international numbers. Deploying the latest technology, the operator is tracking and blocking these Wangiri numbers. The term Wangiri means ‘one ring and cut’ and it is believed that the scam originated in Japan. There is concern that the fraudsters are using a computer to dial a large number of mobile phone numbers that are then recorded as missed calls, in order for victims to call back.

The operator has asked customer to be vigilant and requested them not to answer calls from numbers that they do not recognize, and not to send SMS to short codes to organizations that they do not know. Also, customers have been warned not to return missed calls to numbers from foreign countries, unless it is a known number. The operator has requested customers to call their call center and report calls from suspicious numbers.

This shows that customer awareness is important to prevent such nuisance.

**Source: MUBASHER. info, October 2012*

For all previous fraud alerts click on the following link: <http://www.subex.com/fraud-alerts.php>

To follow active discussions on various topics log on to or subscribe to: [Telecom Fraud Professional Group LinkedIn](#), [@SubexTweets](#) and [Subex Blog](#)